

## Returns & Refunds

### Returns & Refunds : Items not required

We at Rhino Trade Counter aim to provide you with as much information as we can about each product so that you can make an informed purchasing decision. However, to give you additional confidence, we will allow you to return any item if it is not what you require within 30 days of receipt as long as it has not been used and is returned in its original undamaged packaging.

All you need to do is to contact us on 01933 276998 or email [rhinoinfo@btinternet.com](mailto:rhinoinfo@btinternet.com) and we will explain our simple Returns Procedures and discuss with you the easiest and most convenient way for you to return the item(s) to us (at your expense, unless item is faulty). You should then return the item(s) to us by the agreed method. Unfortunately we cannot accept proof of posting as confirmation of delivery.